



# **Notice of Testing**

The Civil Service Commission announces an open-competitive examination for the position of Secretary III/Administrative Assistant -Grade Level 13.

TIME:

To be Announced

DATE:

To be Announced

PLACE:

To be Announced

**SALARY:** 

\$47,477 per year

**Duties:** 

Minimum Qualifications: See attached job description. (Current Opening)

Experience and Training: Graduate from High School Diploma or GED and five (5) years of experience with secretarial and office operations or any equivalent combination of experience and training. The current opening is in the Human Services Department and experience dealing with clientele typical of that department would be preferred. Any equivalent combination of education and experience.

Examination: Written Exam: Pass Point: 70 Weight: 100%

Additional credit may be awarded after successful completion of all phases of the exam:

- Candidates who believe they are eligible for Veteran Credit must attach copy of DD214 and other documentation if a disability is documented.
- Candidates with college credits may be eligible for the Education Credit and must have an Official Transcript from their college or university sent to the Civil Service Commission, 250 Main Street, East Haven CT 06512 by 8/8/16.
- Candidates may be eligible for Foreign Language Credit by attaining a rating of "advanced-mid level" on a Foreign Language Competency Exam (see page 10 of application). Request must be received no later than 7/20/16.

Applications are available from the Civil Service Commission, 250 Main Street, East Haven, CT and must be returned no later than July 20, 2016.

Andrea M. Liquori

Chief Examiner

The Town of East Haven is an Equal Opportunity Employer. Minorities, Veterans, Females and the Handicapped are encouraged to apply.

### TOWN OF EAST HAVEN

#### Job description

#### **HUMAN SERVICES ADMINISTRATION**

#### SECRETARY III

Grade Level 13

GENERAL STATEMENT OF DUTIES: A highly responsible position; acts as Secretary to the Human Services Director; acts as receptionist for the Department of Human Services, an out-patient clinic; acts as Secretary to the Human Services Administration Commission.

SUPERVISION RECEIVED: Works under the direction of the Human Services Executive Director.

SUPERVISION EXERCISED: May oversee any assigned employee in the Office.

EXAMPLES OF DUTIES: Supervises, coordinates and performs clerical tasks and functions. Coordinates communication of information and referral requests to the appropriate Human Services staff person. Responsible for heavy phone contact with the general public. Provides clerical support for the preparation of Departmental budget, grant applications and reports, and necessary programmatic reports and records. Facilitates preparation and dispatch of written departmental communication, i.e., staff letters, clinical records, public relations materials, program information, etc. Implements and monitors the Department's filing and record systems which must meet Department of Health licensing requirements for an out-patient psychiatric clinic. Responsible for collection of professional fees for clinical services from clients. Formulates and prepares the clerical documents and billing for professional fees for clinical services to the Department of Income Maintenance and private insurance carriers. In charge of the Department's equipment, supplies, etc. Collects and submits timesheets for staff to Town Hall; prepares and submits payroll to Finance Department. Per request of the Director, represents the Department at appropriate meetings. Reports on a regular basis to the Director, the current level of functioning of clerical services of the Department. Must be aware of and adhere to the concept of confidentiality as required by the functions and tasks of the Human Services Administration. Performs other related duties as required.

#### MINIMUM QUALIFICATIONS:

KNOWLEDGE, SKILL AND ABILITY: Knowledge of office management and techniques. Accurate typing ability; knowledge of bookkeeping, filing, maintenance of supplies and knowledge of basic personnel management procedures. Must be computer-literate. Considerable ability to deal cooperatively, effectively and courteously with the clientel and other employees; proficiency in verbal and written communication as evidenced by prior education, training and work experience. Must possess a mature personality that will enable the individual to deal with both youth and adults in an understanding and compassionate manner, including individuals who have verying degrees of mental disturbance.

EXPERIENCE AND TRAINING: Graduate from High School or equivalent and five (5) years of experience in secretarial and office operations and preferred experience in dealing with clientel typical of the Human Services Department. Any equivalent combination of education and experience.

This job description is not, nor is it intended to be, a complete statement of all duties, functions and responsibilities which comprise this position.



# INSTRUCTIONS FOR COMPLETING APPLICATION

- 1. You are applying to participate in an examination for a Civil Service position. After the exam is given and graded, the top three highest scoring candidates will be interviewed for the position. Your name will remain on the Eligibility List for this position for 2 years.
- 2. Please download and print the application and return it via U.S. Mail or hand-deliver to the Civil Service Commission, 250 Main Street, East Haven, CT 06512. <u>DO NOT EMAIL OR</u> FAX YOU APPLICATION, IT WILL BE REJECTED.
- 3. Job History, Page 5-Please print as many copies of page 5 as you need to complete your job history. You can attach a resume to the application. <u>RESUMES SUBMITTED</u> WITHOUT AN APPLICATION WILL BE REJECTED.
- 4. After you have submitted your application it will be reviewed. If you meet the minimum qualifications you will be instructed where you can take the Civil Service Exam. If you do not meet the minimum qualifications you will be notified that you are not allowed to take the exam.
- 5. Applications postmarked or hand-delivered <u>after</u> the deadline will be rejected.



# 6. Additional credit may be awarded after successful completion of all phases of testing for the following:

- Candidates who believe they are eligible for Veteran Credit must attach copy of DD214.
- Candidates with college credits may be eligible for the Education Credit and must request an Official Transcript from their college or university be sent to The Civil Service Office, 250 Main Street, East Haven CT 06512 and be received by 8/8/16 to receive credit.
- Candidates may be eligible for Foreign Language Proficiency Credit by attaining a rating of "Intermediate-High" on a Foreign Language Competency Exam. Candidates who believe they are fluent in a foreign language must submit the "Foreign Language Proficiency Examination Credit Request" form available with the application to The Civil Service Office, 250 Main Street, East Haven CT by 7/20/16.



| CIVIL | SERVICE | CO. | MM | ISSI | )N |
|-------|---------|-----|----|------|----|
|-------|---------|-----|----|------|----|

| Name:       | Email:   |
|-------------|----------|
| I ASSISTANT | 13110411 |

### The Town of East Haven

### **Application for Employment**

### Position: Secretary III/Administrative Assistant-Grade Level 13

**Instructions:** Read each question carefully. Answer every question. If the question does not apply to you, write "does not apply". If the space provided for answering any question is not sufficient, use a separate sheet of paper and attach it to the application.

While it is not mandatory, the Town requests that you complete the Compliance Information Sheet, as the Town is required to keep this information as an Equal Opportunity Employer.

Please attach a copy of your High School Diploma, Equivalency, or College Degree, Government DD214 (if applicable), as well as a copy of your State of Connecticut Driver's License and Social Security Card(or Birth Certificate). **Do not attach original documents.** 

\*Town employees will not make copies for you.\*

#### **Return This Application To:**

The Civil Service Office East Haven Town Hall 250 Main Street East Haven CT 06512

Deadline: July 20, 2016

MINORITIES, FEMALES, HANDICAPPED, AND VETERANS ARE ENCOURAGED TO APPLY. EAST HAVEN IS AN EQUAL OPPORTUNITY EMPLOYER.





# Application for Employment with the Town of East Haven

Carefully read the following statement and sign where indicated.

I declare my answers to the questions on this application are true and hereby authorize the Town to inquire of and authorize any and all previous employers, public and government officials or agencies, law enforcement agencies or any other persons to release information regarding my experience, reputation, character, ability or qualifications for employment.

It is my understanding that the Town may make a thorough investigation of my entire work and personnel history and may verify all data given in my application and resume, related papers or oral interviews for employment and release from all liability all persons, companies or corporations supplying such information.

I understand and agree that any material or verbal misrepresentation or deliberate omission of a fact in my application will be sufficient cause for denial of employment or discharge.

I understand that an offer of employment may be conditioned upon the successful results of a health screen/physical examination as a condition of employment. Included in this process will be a drug test for illegal drugs. I understand that positive test results will be mailed to me at the address indicated on the front of this application. Positive test results may be cause not to hire. I authorize any physician or hospital to release any information which may be necessary to determine my ability to perform the duties of a job I am being considered for prior to employment or in the future during my employment with the Town.

I further understand that this is an application for employment and any other Town documents are not contracts of employment, and that if hired I may voluntarily leave employment with or without proper notice, with or without proper cause, and may be terminated at any time for any reason consistent with any existing labor agreement and/or Town policy in effect at the time and applicable to my position. I understand that any oral or written statements to the contrary are hereby expressly disavowed and should not be relied upon. No one has the authority to make statements to the contrary.

A photocopy of this release will be as valid as an original thereof, even though said photocopy does not contain an original writing of my signature.

| Signature of Applicant | Date: |
|------------------------|-------|
| Signature of Applicant | Batei |





Applicants are considered for all positions without regard to race, color, religion, sex, national origin, age, marital or veteran's status, or the presence of a non-job-related medical condition or disabilities. We will make "reasonable accommodations" for disabilities when they will not impose "undue hardship".

| PLEASE PRINT                             |                    |            | Date:_    |           |          |          |
|--|--------------------|------------|-----------|-----------|----------|----------|
| Position Applied for_                    | *****              | *****      | ****      | *****     | ****     | *****    |
| Name                                     |                    |            |           |           |          |          |
| Name<br>Last                             | First              | M          | liddle    | Ŋ         | Maiden 1 | Vame     |
| Address                                  |                    | ·          |           |           |          |          |
| Number                                   | Street             |            | City      |           | State    | Zip Code |
| Telephone()                              | Soc                | ial Securi | ty #      |           |          |          |
| EMAIL ADDRESS:                           |                    |            |           |           |          |          |
| EMAIL ADDRESS:                           | *****              | ****       | ****      | *****     | *****    | *****    |
| If employed and you and permit?          | re under the age   | of 18, can | you furr  | iish a wo | rk       |          |
| Have you filed an appl                   | ication with the   | Town bef   | ore?      | _Yes      | No       |          |
| If yes, please<br>Have you ever been en  | state date         |            |           |           |          |          |
| Have you ever been en                    | nployed by the T   | own befor  | re?       | _Yes      | No       |          |
| If yes, please :<br>Are you employed nov | state date         |            |           |           |          |          |
| Are you employed nov                     | v?Yes_             |            | No        |           |          |          |
| May we contact your p                    | resent Employe     | r?         | _Yes      | No        |          |          |
| On what date would yo                    | ou be available to | o work?    |           |           |          |          |
| Are you available to w                   | orkFull T          | me         | Part-time | TT        | `emporar | У        |
| Are you on a lay-off ar                  | id subject to reca | all?       | Yes       | No        |          |          |
| Have you been convict                    | ed of violating t  | he Law?_   |           | Yes       | N        | O        |
|  | or traffic violati |            |           |           |          |          |
| If yes, please explain_                  |                    |            |           |           |          | <u></u>  |
| Veteran of the Military                  | Service            | Yes        |           | No        |          |          |
| If yes,Branch_                           |                    |            |           |           |          |          |
| Honorable Dis                            | charge             | Yes        | No        |           |          |          |
| DD214 Attach                             | ed                 | Yes        | No        |           |          |          |





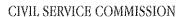
# **EDUCATION**

| ******             |                      |                      | *****                  |                                  |
|--------------------|----------------------|----------------------|------------------------|----------------------------------|
|                    | Elementary           | High                 | College/Univ.          | Graduate/<br><u>Professional</u> |
| School_Name        |                      |                      |                        |                                  |
| Years              |                      |                      |                        |                                  |
| Completed (Circle) | 4 5 6 7 8            | 9 10 11 12           | 1 2 3 4                | 1 2 3 4                          |
| Diploma/Degre      | e                    |                      |                        |                                  |
| Describe Cours     | e of Study:          |                      |                        |                                  |
| Describe specia    | llized Training, App | renticeship, skills  | and extra-curricular   | activities:                      |
|                    |                      |                      |                        |                                  |
|                    |                      |                      |                        |                                  |
|                    |                      |                      |                        |                                  |
|                    | ******               | ******               | *******                | ******                           |
| Honors             |                      |                      |                        |                                  |
| Received:          |                      |                      |                        |                                  |
| *****              | *****                | *****                | *******                | *****                            |
|                    | additional informati | •                    | e helpful to us in con | nsidering your                   |
|                    |                      |                      |                        |                                  |
| *****              | *******              | ******               | ******                 | ******                           |
| Professional or    | Technical license he | eld or Certification | 18:                    |                                  |
| License #          |                      | State Licen          | se in:                 |                                  |
| Date License       |                      |                      |                        |                                  |
| Evnires            |                      |                      |                        |                                  |



# Please make as many copies of this page as you need to complete your job history or attach a resume to the application.

|  | *********  |                 |
|--|--|-----------------|
| activities. Exclude organization rational origin.                                      | . Include military service assignmen names which indicate race, color, rel | ligion, sex or  |
| Employer:Address:  |  | Work Performed  |
| Job Title:   | Starting:  |                 |
| *******  | Final:   | **********      |
| Supervisor:  | Phone#: ()   |                 |
| Reason for<br>Leaving:   |  |                 |
|  |  |                 |
|  | **********   | *******         |
| If you need additional space, pleas  | se continue on a separate sheet of pa                                      | per.<br>******* |
| Special Skills and Qualifications:<br>Summarize special skills and qual<br>experience: | lifications acquired from employmen  | nt or other     |
|  |  |                 |
|  |  |                 |
|  |  |                 |





# SPECIAL EMPLOYMENT NOTICE TO DISABLED VETERANS, VIETNAM ERA VETERANS AND INDIVIDUALS WITH PHYSICAL OR MENTAL HANDICAPS.

Government contractors are subject to section 402 of the Vietnam Era Veterans Readjustment Act of 1974 which requires that they take affirmative action to employ and advance in employment qualified disabled veterans of the Vietnam Era, Section 503 of the Rehabilitation Act of 1973, as amended, which requires government contractors to take affirmative action to employ and advance in employment qualified handicapped individuals.

If you are a disabled veteran, or have a physical or mental handicap, you are invited to volunteer this information. The purpose is to provide information regarding proper placement and appropriate accommodation to enable you to perform the job in a proper and safe manner. This information will be treated as confidential. Failure to provide this information will not jeopardize or adversely affect any consideration you may receive for employment.

| if you wish to be identified, please | sign below.         |                  |
|--------------------------------------|---------------------|------------------|
| Handicapped Individual               |                     | Disabled Veteran |
|                                      | Vietnam Era Veteran |                  |
| Signed                               |                     |                  |



CIVIL SERVICE COMMISSION

# TOWN OF EAST HAVEN PERSONNEL DEPARTMENT 250 MAIN STREET EAST HAVEN, CT 06512

## WAIVER FORM

| Name:   |   |                     |
|---|---|---------------------|
| Current Address:                                    |   |                     |
| Date of Birth:                                      |   |                     |
| Social Security Number                              |   |                     |
| Connecticut Drivers Lic                             | eense #:  |                     |
| Expiration Date:                                    | ·   |                     |
| employment with the To<br>be released to the East H | osychiatric records to assist in determining rown of East Haven. I agree that any such reclaven Personnel Department or the East Havenployment application. | cords requested may |
|   | Signature of Applicant  | Date                |
|   | Print Name  |                     |





#### **COMPLIANCE INFORMATION SHEET**

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Applicants are considered for all positions and employees are treated during employment without regard to race, color, religion, sex, national origin, age, marital status, medical condition or handicap.

As employers/government contractors, we comply with government regulations and affirmative action responsibilities.

Government agencies require periodic reports on the sex, ethnicity, handicapped and veteran status of applicants. This data is for analysis and affirmative action only. Submission of information is voluntary. This data will be kept in a confidential file separate from the application for employment.

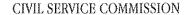
| Position appl | ied for:                                       | Date:        |                        |
|---------------|--|--------------|------------------------|
| Referral Sou  | rce:New Haven Register A                       | dvertisement |                        |
|               | UMOJA News                                     |              |                        |
|               | Inner City Newspaper Ac                        | lvertisement | <del></del>            |
|               | WYBC Radio                                     |              |                        |
|               | Television Advertisemen                        | t            |                        |
|               | NAACP  |              |                        |
|               | Job Bank                                       |              |                        |
|               | Church/Civic Group                             |              |                        |
|               | Walk-in  |              |                        |
|               | Friend   |              |                        |
|               | Employment Agency                              |              |                        |
|               | Relative                                       |              |                        |
|               | Town Website                                   |              |                        |
|               | Internet                                       |              |                        |
|               | Other  |              |                        |
| *****         | ******   | ******       | *****                  |
| Name:         |  | Phone#:      |                        |
|               |  |              |                        |
| Check one:    | Male   | Female       |                        |
| Check one of  | the following Race/Ethnic                      | Group:Whi    | teHispanic             |
| Black         | Native American/Al                             | askan Native | Asian/Pacific Islander |
| Check if any  | one of the following are ap<br>m Era VeteranDi | plicable:    |                        |
|               |  |              | •                      |



# REFERENCES

# PLEASE LIST THREE REFERENCES

| 1. | NAME         |   |
|----|--------------|---|
|    | ADDRESS      |   |
|    | PHONE NUMBER |   |
|    | YEARS KNOWN  |   |
|    |              |   |
| 2. | NAME         |   |
|    | ADDRESS      |   |
|    | PHONE NUMBER |   |
|    | YEARS KNOWN  |   |
|    | <del></del>  |   |
| 3. | NAME         |   |
|    | ADDRESS      | _ |
|    | PHONE NUMBER | - |
|    | YEARS KNOWN  |   |





# FOREIGN LANGUAGE PROFICIENCY EXAMINATION CREDIT REQUEST

I, by signing this form believe that I am fluent in the below listed languages and wish to qualify for extra credit by taking an exam that will measure my proficiency.

| CELL PHONE #:      |                                  |
|--------------------|----------------------------------|
| SOCIAL SECURITY #: |                                  |
| DAY OF             | 201_                             |
|                    |                                  |
|                    | CELL PHONE #: SOCIAL SECURITY #: |